

FAQ's about QUIX in Steinwenden

1. What is QUIX?

QUIX Breitband GmbH describes the range of goods for private customers of inexo KGaA for undersupplied areas. QUIX provides you with an all-in one telephone and internet package from a single provider.

2. Why can QUIX offer me higher DSL speed than other providers?

inexo is building its own proprietary fiber optics network, reaching close to the current feeder distribution interfaces (FDIs, the grey boxes of Deutsche Telekom AG) in each town. There we place our so-called multifunction units containing our own technology. From that point on, we use the already existing copper cables leading into each house. We are able to offer higher speeds because we are "closer to the client".

3. Do you offer a flat rate for international calls, and if so, what are your rates?

Yes, we do offer an international flat rate. It covers country zone 1, which includes USA and UK, for example. For this flat rate we charge an additional fee of 3,95 €/monthly.

4. What kind of bank connection do I need?

You need an IBAN and BIC number to conclude a contract. Then request a telephone and internet connection as soon as possible, because of the process time.

For more information, don't hesitate to contact our customer service in Steinwenden.

Armin Marotte, QUIX customer service

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